

Dear FCC Commissioners & Staff:

Toi Whom It May Concern:

IGLOU, the independent internet service provider, gives me an excellent opportunity to access the internet and e-mail. I rarely ever experience difficulty in logging on-line to conduct my business-private and professional. The cost is manageable!

I am a blind computer user and disability rights consultant. The e-mail and internet use is vital to my success in communications. I use speech access to the computer and do fine. There is nothing like being enabled to read my own mail and obtain information without having to track someone down to actually do reading for me.

The independent provider, such as IGLOU, provides a service that would be terribly impaired if disallowed to provide that service. Large providers lose the sensitivity and technical support that is so very important to me and to others like me. If the going gets too tough, I can drop by the Louisville based office for tech support and have done so.

I fear the larger companies will increase cost, impose surcharges unnecessarily, and ignore the customer to the point that I would not be able to continue with independent communications.

Support the independent internet service providers!

Thank you.

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Sincerely,

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